

Remodeling Contractors:

Our Guarantee...

We understand the importance of standing behind the promises we make to you and the impact it has on your business if we don't. This is what you can expect when you put your trust in Distinctive Drywall.

Cleanliness: We take extreme measures to maintain a clean and neat work environment. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00. In addition, if you receive a dust complaint from your client during the drywall phase, we will pay to have the entire house cleaned.

- Floors will be covered with rosin paper to ensure cleanliness.
- All affected work areas will be sealed with plastic to help contain dust.
- Poly, drop clothes or carpet mask will always be used when working over finished surfaces.
- Existing windows, casing, base, and other trim work will be taped off prior to taping process.
- Heating, cooling, and air exchange systems will be shut off during drywall installation and sanding stages to minimize fine dust particles getting carried to other parts of the house.
- Dustless joint compound will be used to help minimize airborne dust particles.
- All debris will be picked-up from the job site daily.
- At job completion the following steps will be taken: Rosin paper will be removed. Corners, light boxes, and window sills will be vacuumed. Tubs will be clean and free of drywall mud. All outside areas, including driveways, steps, side-walks, will be inspected and cleaned appropriately.

On Schedule/On Time: Once we schedule a start date and completion date, we will meet that commitment so you can schedule other trades with confidence. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00.

- Once we schedule a start date, we guarantee that we will start on that date.
- Upon agreement of a completion date, we guarantee to have the drywall phase complete on that date.
- If any situations occur that are out of our control and the schedule needs to be adjusted, such as, inadequate heating, high humidity, and changes to scope of work, we will communicate that immediately.
- All service calls including change orders, add-ons, etc. will be started within 48 hours of request.
- Fans and dehumidifiers will be onsite to assist with the drying process if needed, to stay on schedule.
- All bids will be returned within your requested timeline, with a minimum of 48 hours notice.

Quality: If there is a workmanship issue, we guarantee to have one of our team members on-site within 24 hours to address the situation.

- We take many proactive measures to help eliminate call-backs and ensure a lasting product. If for any reason you are not 100% satisfied with the quality of work on your job, we will work with you until you are.

New Residential Builders

Our Guarantee...

We understand the importance of standing behind the promises we make to you and the impact it has on your business if we don't. This is what you can expect when you put your trust in Distinctive Drywall.

Cleanliness: We take extreme measures to maintain a clean and neat work environment. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00.

- All debris will be picked-up from the job site daily.
- At job completion the following steps will be taken:
 - Floors will be scraped and swept.
 - Corners, light boxes and window sills will be vacuumed.
 - Tubs will be clean and free of drywall mud.
 - All outside areas, including driveways, steps, side-walks, will be inspected and cleaned appropriately.

On Schedule/On Time: Once we schedule a start date and completion date, we will meet that commitment so you can schedule other trades with confidence. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00.

- Once we schedule a start date, we guarantee that we will start on that date.
- Upon agreement of a completion date, we guarantee to have the drywall phase complete on that date.
- If any situations occur that are out of our control and the schedule needs to be adjusted, such as, inadequate heating, high humidity, and changes to scope of work, we will communicate that immediately.
- All service calls including change orders, add-ons, etc. will be started within 48 hours of request.
- Fans and dehumidifiers will be onsite to assist with the drying process if needed, to stay on schedule.
- All bids will be returned within your requested timeline, with a minimum of 48 hours notice.

Quality: If there is a workmanship issue, we guarantee to have one of our team members on-site within 24 hours to address the situation.

- We take many proactive measures to help eliminate call-backs and ensure a lasting product. If for any reason you are not 100% satisfied with the quality of work on your job, we will work with you until you are.

Commercial Contractors

Our Guarantee...

We understand the importance of standing behind the promises we make to you and the impact it has on your business if we don't. This is what you can expect when you put your trust in Distinctive Drywall.

Cleanliness: We take extreme measures to maintain a clean and neat work environment. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00.

- All debris will be picked-up from the job site daily.
- At job completion the following steps will be taken:
 - Floors will be scraped and swept.
 - Corners, light boxes and window sills will be vacuumed.
 - Tubs will be clean and free of drywall mud.
 - All outside areas, including driveways, steps, side-walks, will be inspected and cleaned appropriately.

On Schedule/On Time: Once we schedule a start date and completion date, we will meet that commitment so you can schedule other trades with confidence. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00.

- Once we schedule a start date, we guarantee that we will start on that date.
- Upon agreement of a completion date, we guarantee to have the drywall phase complete on that date.
- If any situations occur that are out of our control and the schedule needs to be adjusted, such as, inadequate heating, high humidity, and changes to scope of work, we will communicate that immediately.
- All service calls including change orders, add-ons, etc. will be started within 48 hours of request.
- Fans and dehumidifiers will be onsite to assist with the drying process if needed, to stay on schedule.
- All bids will be returned within your requested timeline, with a minimum of 48 hours notice.

Quality: If there is a workmanship issue, we guarantee to have one of our team members on-site within 24 hours to address the situation.

- We take many proactive measures to help eliminate call-backs and ensure a lasting product. If for any reason you are not 100% satisfied with the quality of work on your job, we will work with you until you are.

Home Owners

Our Guarantee...

Selecting the right drywall contractor is a critical component to ensure the success of your project. This is what you can expect when you put your trust in Distinctive Drywall.

Cleanliness: We take extreme measures to maintain a clean and neat work environment. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00. In addition, we will pay to have your entire house cleaned.

- Floors will be covered with rosin paper to ensure cleanliness.
- All affected work areas will be sealed with plastic to help contain dust.
- Poly, drop clothes or carpet mask will always be used when working over finished surfaces.
- Existing windows, casing, base, and other trim work will be taped off prior to taping process.
- Heating, cooling, and air exchange systems will be shut off during drywall installation and sanding stages to minimize fine dust particles getting carried to other parts of the house.
- Dustless joint compound will be used to help minimize airborne dust particles.
- All debris will be picked-up from the job site daily.
- At job completion the following steps will be taken: Rosin paper will be removed. Corners, light boxes, and window sills will be vacuumed. Tubs will be clean and free of drywall mud. All outside areas, including driveways, steps, side-walks, will be inspected and cleaned appropriately.

On Time: We respect your time and understand the importance of being punctual. If we are late to a scheduled appointment, we will pay you \$5 per minute for every minute we are late, up to \$300.00.

- If we commit to you that we will be there at 8am, you can expect us there at 8am guaranteed.
- If your job is scheduled after 10am you will get a 2 hour window for when we will arrive.

On Schedule: Once we schedule a start date and completion date, we will meet that commitment so you can schedule other trades with confidence. If we do not meet all of the following commitments we promise, we will return to you 10% of the contract price, up to \$1,000.00.

- Once we schedule a start date, we guarantee that we will start on that date.
- Upon agreement of a completion date, we guarantee to have the drywall phase complete on that date.
- If any situations occur that are out of our control and the schedule needs to be adjusted, such as, inadequate heating, high humidity, and changes to scope of work, we will communicate that immediately.
- All service calls including change orders, add-ons, etc. will be started within 48 hours of request.
- Fans and dehumidifiers will be onsite to assist with the drying process if needed, to stay on schedule.
- All bids will be returned within 48 hours of on-site consultation.

Quality: If there is a workmanship issue, we guarantee to have one of our team members on-site within 24 hours to address the situation.

- We take many proactive measures to help eliminate call-backs and ensure a lasting product. If for any reason you are not 100% satisfied with the quality of work on your job, we will work with you until you are.